

**Kirankumar Yamjala**  
**Tata-CTS | Manager | Hyderabad, India**

## BASIC INFORMATION

<b>Experience in:</b>	Telecom Industry
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<b>Language:</b>	English, Telugu, and, Hindi.
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## CAREER CONTOUR

I am unwavering, meticulous, and highly competent in the **Telecom Industry** I have a consistent record of transporting the best results-driven work with a proven ability to implement my work in an organized manner for **22+ years** of my successful career.

My expertise:- **Telecom Industry - Operation & Maintenance, Network Management, Safety Training, Data Analysis, Technical Support, SLA Management, Quality Assurance, Vendor Coordination, Infrastructure Maintenance, SLA Management, Technical Documentation, Sourcing and Time Management.** I have in-depth knowledge of all ethics of management. I possess effective communication skills and am a team player with strong Organizational, Logical, and Problem-Solving Abilities.

I have great exposure to working with large-scale organizations like **Tata-CTS, Lobo Staffing Solutions.** I have well-versed skills in analysis, problem-solving, and coordination, which make me so successful and dedicated. Strong influencing and negotiation skills coupled with a proven ability to think in and out of the box, generating new solutions.

I have commenced my profession as an **Executive** and risen myself as **Manager** reputed company. I would like to see myself growing with the passing years of hard work and dedication. I have been awarded many accolades for my result-oriented hard work.

Armed with a multitude of competencies and work experiences, I am confident to carry forward any organization's vision & objectives with sufficient ease and dedication to my job responsibility.

## EXPERIENCE

**Aug'2022 – Till Date | Tata-CTS | As Manager**

### **Responsibility:-**

- **Fiber Optic Network Management:** Managed over 2000 km of fiber optic network for the VI project, including overseeing maintenance, repairs, and new installations.
- **Safety Training:** Conducted training sessions for field staff on safety standards and best practices (HSW) during work operations.
- **Data Management:** Collected, organized, and shared field data with team members and team leaders to improve performance and decision-making.
- **24/7 Support:** Provided continuous support to maintain stable network availability and achieve targets within service level agreements (SLAs).
- **Technical Support:** Offered technical guidance to the team, helping to mobilize and support members in minimizing mean time to repair (MTTR) and resolving issues efficiently.
- **Coordination and Collaboration:** Coordinated with network providers, partners, and government agencies across various fields of operations and maintenance.

- **Documentation and Reporting:** Prepared comprehensive documentation, including TL9000 standards reports, fiber health reports, patrolling records, preventive maintenance plans, DPRs, and vendor bill records.
- **Infrastructure Oversight:** Monitored the installation, testing, and maintenance of infrastructure such as duct laying, Duct Integration Tests (DIT), cable blowing, drum testing, and preventive maintenance.
- **Vendor Performance Monitoring:** Oversaw vendor performance against defined SLAs and KPIs to ensure quality and compliance. **Inside Plant Electronics (ISP) Management:** Executed operations and maintenance activities for inside plant electronics.
- **Project Implementation:** Led the implementation of new core projects (ILAs and OADM), access projects, node insertions, and lambda expansions within the existing core network.
- **Outsourced Team Leadership:** Provided guidance and oversight to outsourced infrastructure maintenance teams.
- **Collaboration with NOCs:** Worked with network operations centers for fault resolution and network management.
- **Project Management:** Directed the project team to complete tasks effectively and on schedule, coordinating with other engineers for critical issues and planned activities.
- **Government Liaison:** Maintained relationships with government agencies such as NHAI, NH, PWD, municipal corporations, and forest and local authorities for clearances and approvals.
- **Quality Management:** Ensured adherence to quality management standards and compliance with preventive and corrective maintenance standards for fiber and utility equipment.
- **Network Reliability and Performance:** Ensured the reliability and uptime of the optical fiber network and utility equipment. **Collaboration with Core Teams:** Worked closely with infrastructure maintenance core teams to maintain network performance and facilitate upgrades.
- **Government and Private Coordination:** Engaged with government and private entities like R&B, Railways, Panchayat, and others to facilitate projects and resolve challenges.
- **Link and Ring Management:** Managed the commissioning of links and rings, including integration in existing networks and achieving ring stability.
- **Customer Issue Resolution:** Collaborated with NOC teams for provisioning, testing, and resolving customer problems, ensuring maximum link availability.
- **Fault Analysis and Network Planning:** Conducted SDH fault analysis, traffic shifting plans, ring protection verification, new node planning, and capacity enhancement.
- **Implementation of Network Expansions:** Oversaw the implementation of new core expansions (ILAs and ADMs), collector and access projects, and lambda expansions within the core network.

## PREVIOUS EXPERIENCE

- *Apr'2014 – Aug'2022 | Tata-CTS | As Team Leader/AM*
- *May'2008 – Mar'2014 | Lobo Staffing Solutions | As OME Engineer*
- *Oct'2003 – May'2008 | Berian Communications | As OME Engineer*
- *Oct'2001 – Sep'2003 | Aster Teleservices | As Engineer*

## ACHIEVEMENTS

- Received 12 Bravo Awards and Xtramile Awards at TCTS for surpassing performance targets.
- Recognized for exceptional dedication and consistent excellence in work.
- Achievements contributed to a promotion, highlighting my ability to deliver outstanding results and drive success in my role.
- Started my career as an Executive and rose as a Manager.

## ACADEMIC FORTE

- Diploma (polytechnic) in DEEE from Osmania University in 1998.
- (AMIE)-Section A Only EE from The Institution of Engineers-Kolkata in 2001.

## TECHNICAL PROFICIENCY

### Well versed with

- Ms office
- Internet application
- DWDM
- Windows
- SDH

**Advice for Contacting:** I'm always open to conversation, networking with like-minded professionals, or discussing future prospects. Connect with me on Linked In or contact me at [kiran.yamjala@gmail.com](mailto:kiran.yamjala@gmail.com)